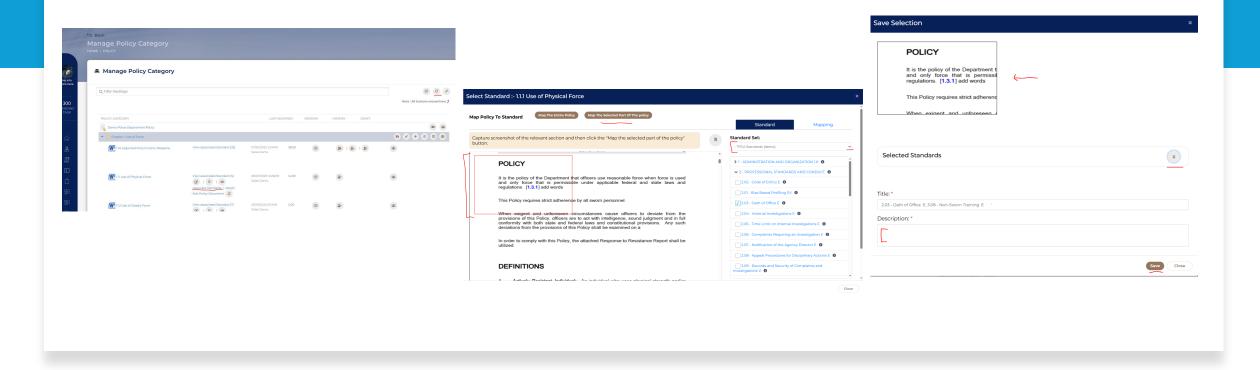
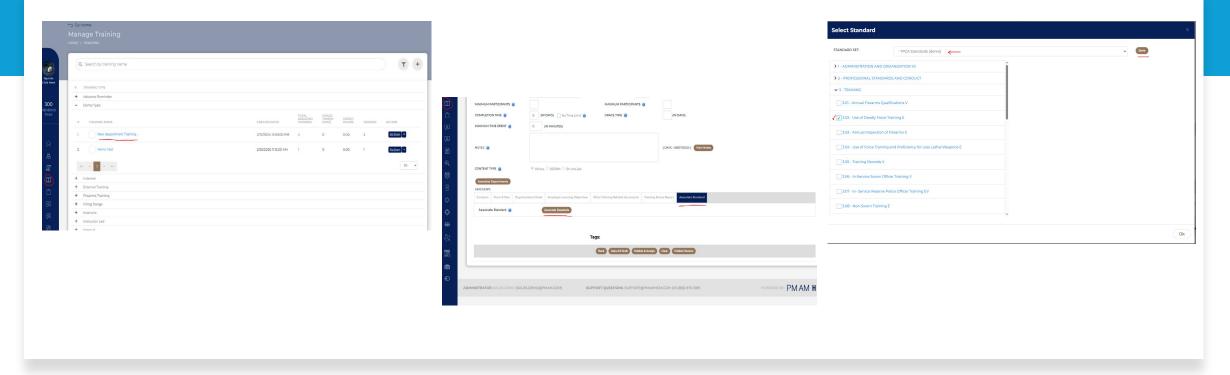
Quick Reference Guide

Accreditation with PMAM HCM Full



PMAM HCM Full: Policy/Compliance Docs Module for Accreditation

- Start off by going to a booklet and select a policy in your policy library and click "Associate Standard".
- Once you are in the Associate Standard Screen, Go to the Standard Select drop down towards the top
 right, and select TPCA Standards (should be your only option). Once selected, choose the standard
 this policy and its selection you want it to associate to from now on.
- Take your mouse and click/drag to create a rectangular box/highlight around the portion of the policy you want highlighted as a selection.
- Next, click "Map the Selected Part of the Policy" At the top.
- Your Save Selection Screen will then pop up. Enter in your description, then click save.
- Now all proofs stemming from this policy as they are executed will flow into any accreditation file involving these standards!

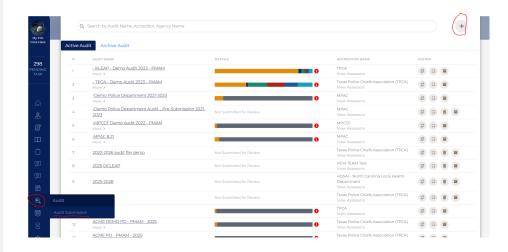


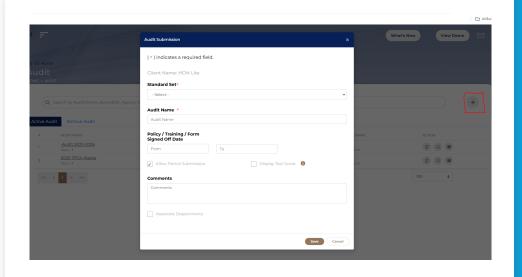
PMAM HCM Full: Training Module for Accreditation

- To associate a Training Course with an Accreditation Standard, go to your Training Library and Click "View All Training".
- Next, pick a training course by clicking the blue link Name of the training course.
- Once in the setup screen of the training course you have selected scroll down to where you see "Associate Standards". Select that tab, then click the Associate Standards button.
- Once the Select Standard Screen pops up, use the drop down and select TPCA Standards as your set, find the correct standard it associates with and check it off, then click "Save".
- With this being set up once, every time this training course is completed, all test scores and sign off data with date/timestamps will automatically flow into your accreditation file!

Going to The Audit Module

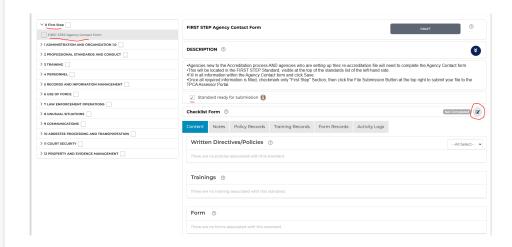
- Hover over your Audit Module Icon, then click Audit Submission.
- Once you see your audit submission home screen you will find your Active Audit folder and your Archived Audit folder.
- Create a new audit file by clicking the + button at the top right.
- Once you click the Create Audit Button, you will see a pop up asking you to pick your Standard Set, Name your Audit, Add your Policy/Training/Forms Sign off Dates (4-Year audit cycle window are your dates), Check off Allow for partial submissions, Comments, and Associate Departments.
- AUDIT FILE NAME: Please include your Agency name and your due date year (Ex: "Acme PD – 2027 Accreditation File")
- Once you add this information, click "Save" at the bottom. Our system will then create your audit file and automatically bring in all Proof Sign offs completed in PMAM into your new Audit file!

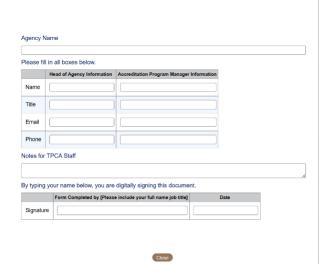




First Step, Entering Agency information

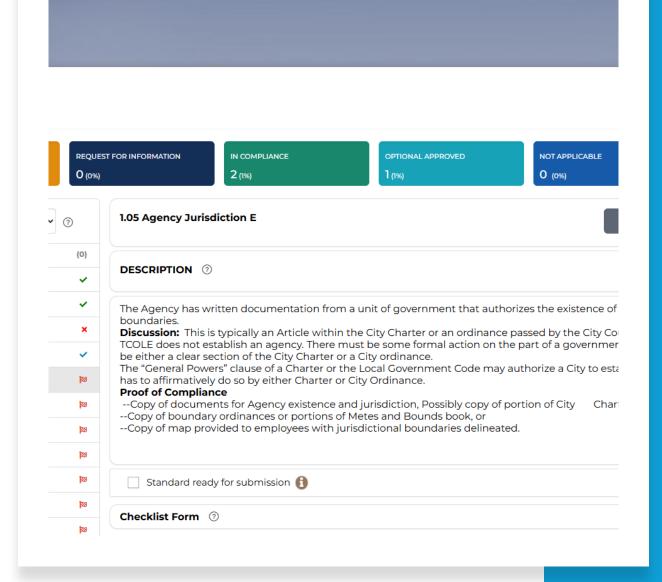
- •Agencies new to the Accreditation process AND agencies who are setting up their reaccreditation file will need to complete the Agency Contact form.
- •This will be located in the FIRST STEP Standard, visible at the top of the standards list of the left-hand side.
- •Fill in all information within the Agency Contact form and click Save.
- •Once all required information is filled, checkmark only "First Step" Section, then click the File Submission Button at the top right to submit your file to the TPCA Assessor Portal.





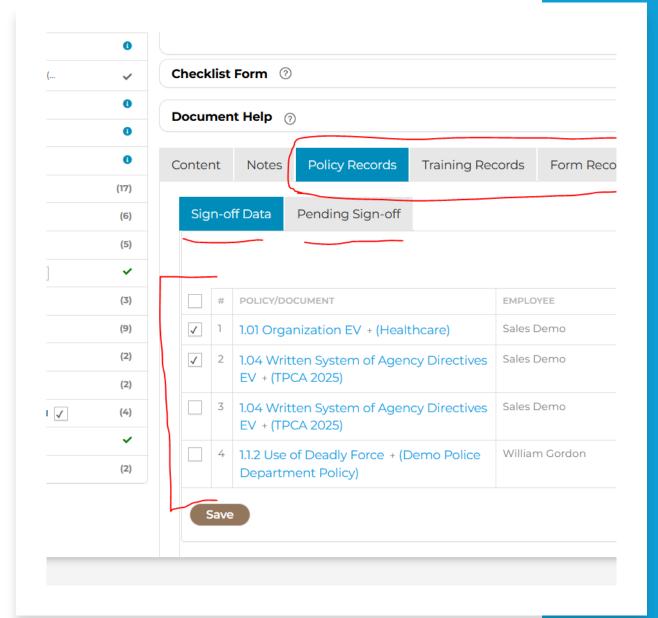
Inside the Audit File, Part 1

- Once you open your new or current audit file you will be able to see a few things.
- First, pay attention to the progress bar at the top. As standards are moved into different categories by an assessor, your file will be updated in real time.
- Next, we can see all of the individual standards on the left-hand side. Each are clickable, and will pull up its description, proof of compliance, checklist forms, Content Section, and your Compliance Document upload section.
- Also in the top right-hand corner is the Info icon, Edit File Icon, Download into a Zip File Icon, and your Electronic Submission Icon.



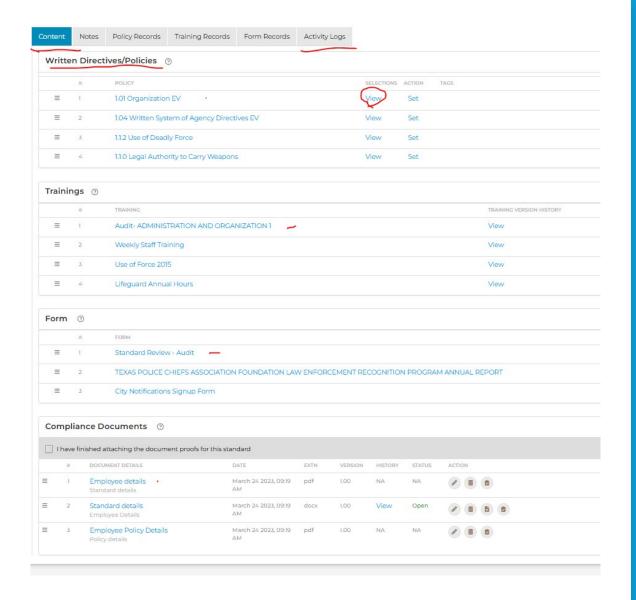
Inside the Audit File, Part 2

- As you scroll down, you will see a section with folders such as Content, Policy Records, Training Records, Form Records and Activity Log.
- Click into Policy Records, Training Records, and Form Records. Here is where you will see the PMAM Platform has gathered all sign off data that has occurred within the 4-year window you selected when creating the Audit File.
- If you are at the beginning of that time period, do not worry. PMAM will continue to automatically embed your proofs as they are signed off, working for you passively in the background.
- You will be able to see all sign off data, as well as pending sign off data for Policies, Trainings, and Forms. Pending sign offs are those who have not completed these assignments.



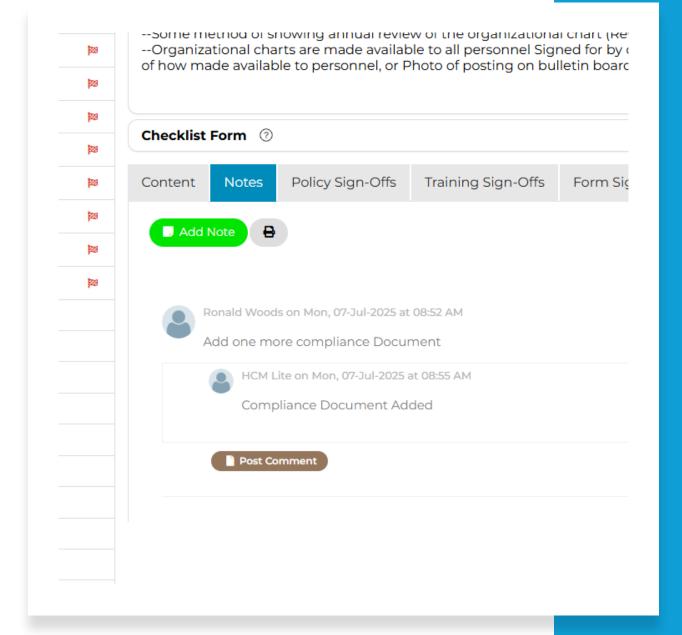
Content Section Overview

- Continuing to the Content Tab, we will find all Policies, Training Courses, and Forms that we previously Associated to each specific Standard.
- For Policies, you will be able to see the highlighted selections we made for each policy by clicking View under Selections.
- To add any other related compliance documents for an individual standard, go to the Compliance Documents section, click the + icon, and fill out the Proof Title, Description, and upload the documents necessary. Once completed, Click "Save Attachment" Button.



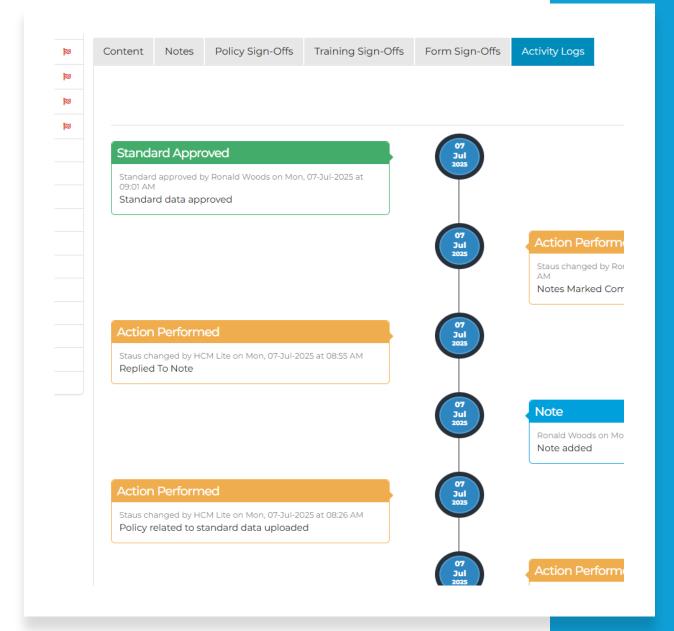
Notes Tab

- The notes tab within your audit module is available in each individual standard.
- This will allow you to post public notes between you, anyone in your agency, and any potential assessors. It will also allow you to post private notes to specific people you would like to select.
- This is also where notes from assessors are posted, such as Requests For Information.



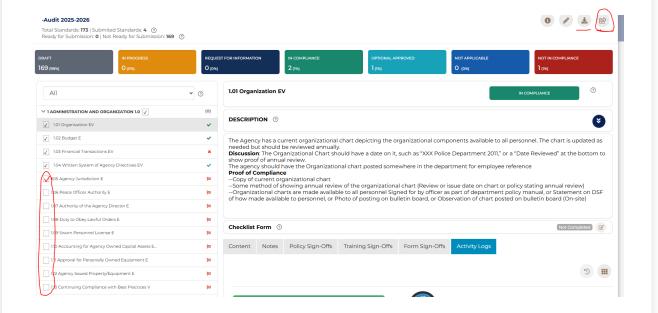
Activity Log

- The Activity Log is the very last tab in the main content section.
- This is where you can go to view any activity performed by either someone with your agency or on the assessor team.
- These activities are date and time stamped, as well as notating the name of the individual performing that task.
- They are color coded and separated by activity type, such as Action Performed, Note, Request For Information, Standard Approved, Standard Optionally Approved, etc.



Downloading or Partially/Fully Submitting Your File

- In this image, you will see how to download your full audit file into a zip drive with a click of a button. You will also see how you can partially or fully submit your Audit File to the TPCA Accreditor Portal, which is directly integrated with your agency portal.
- In the top right, the button circled is the Electronic Submission button. On the lefthand side you will see boxes you can click to check mark. You can partially submit by checking off only the standards you want to submit, or you can check all and submit all. Once you check them off, click the electronic submission button, and you are good to go!



Short Video Guide

Click Here